## Oldwood Surgery & Battle Health Centre Patients Participation Group

## Minutes of the PPG Meeting held on MONDAY 4<sup>th</sup> MARCH 2024 at 7pm at ROBERTSBRIDGE CLUB

			ACTION
1	Attendees	Martine Blaser-Smart (Chair) Libby Looseley (Practice) Jenny Daniels (Secretary) Keith MacPherson (Treasurer) Elodie Lanworn Karen Collier-Keywood John Schultz (Deputy Chair) Chips Bishop Sarah Beighton David Faithful Sue Lindsay Lisa Wallace	
2	Apologies	Steve MacDonald Alison Sarson Stephen Hardy Janet Stone Sue Peters Sara Stonor Amanda Baldock-Apps Sally Slyfield	
3	Welcome	Martine welcomed everyone to the meeting.	
4	Minutes of the last meeting 8 <sup>th</sup> January 2024	All issues from the previous Minutes were on the agenda for the meeting	
5	Update on the new Surgery	Libby gave a positive update on the progress of the new Surgery planned for Robertsbridge. Planning permission is being sought from Rother District Council and the outcome is expected shortly. Regarding the funding, a full bid has now been submitted and the outcome is also awaited shortly Regarding the Lease on the present Oldwood surgery, negotiations are now taking place.	Outcomes awaited on planning, funding and the Lease

6	Staffing	Libby confirmed that a new GP Dr Marianne Preece has now started work at the practice working Tuesdays and Fridays and appears to be settling in well. Warren, the paramedic has now left the practice and has left a skills gap for Joint Injections - patients needing this treatment will now be referred to the IMSK Libby announced that two physio's are now attached to the PCN and Oldwood surgery will gain some benefit from this new resource. Additionally, three mental health workers have been employed by the PCN to support patients who have been referred and are waiting for referral appointments. Libby shared that the new GP contract states that income will increase by only 2%. This small increment has raised the risk of a GP strike in the future.	
7	Update on services	Libby confirmed that "Pharmacy First" has now been launched - a new service where seven common conditions should be directed to a pharmacist rather than the surgery. The seven conditions are: Earache (aged 1 to 17 years) Impetigo (aged 1 year and over) Infected insect bites (aged 1 year and over) Shingles (aged 18 years and over) Sinusitis (aged 12 years and over) Sore throat (aged 5 years and over) Urinary tract infections (women aged 16 to 64 years) The pharmacist will offer advice, treatment or refer to a GP or other healthcare professional if needed. The surgery will be announcing this new service to patients in the near future. The issue was raised about the future of BOOTS the Chemist on Robertsbridge High Street as it is believed it may be closing later this year and is an essential local service for many patients in the village.	Practice to announce Pharmacy First service to patients
8	PPG ACTION PLAN	NHS App workshops: The NHS App has now been updated and workshops have been organised by the PCN to which some members of the PPG may wish to attend. The workshops are to be held on 15 <sup>th</sup> April in Rye and the 26 <sup>th</sup> April in Battle (further details to follow).	NHS App Workshops in Rye and Battle

		The 'official' NHS App poster invites patients to use the NHS App to make appointments to see a GP but Oldwood surgery have decided not to follow this route as it negates the triage system that helps to manage demand. It was therefore decided that the PPG should redesign a new NHS App poster setting out clearly what patients should do to make an appointment in Robertsbridge and Battle.	Redesign of NHS App Poster for our patients
		Martine has updated the poster on Defibrillators and this will be placed in Oldwood Surgery and also on the website. A poster covering Battle will follow shortly.	Martine to produce poster for Battle
9	Patient issues	No specific patient issues were raised although there was positive feedback from patients on services at the surgery.	
10	AOB	Martine announced the death of Bruce Bassam who had previously been an active member of the PPG in the early days and had been instrumental in establishing the PPG in Robertsbridge and Battle.	
		Martine also thanked Jenny for her role as Secretary to the PPG and for the Minutes taken at the meetings and presented her with lovely spring flowers.	
		The Annual Parish meeting will be held on 15 <sup>th</sup> April in the Robertsbridge Village Hall when all village organisations will be invited to attend. Martine as PPG Chair will attend.	
		Libby raised the possibility of a bus promoting NHS Health Checks including alcohol advice, smoking cessation and weight loss coming to the village for a session. Further details in due course.	NHS health check bus details
11	Date of next meeting	The date of the next meeting, which will also be the AGM, will be announced when outcomes on planning and funding of the new surgery are known.	Date to be agreed