



MINUTES

Monday the 18th March 2019 7pm

Battle Health Centre

Attendees: Steve MacDonald, Martine Blaser-Smart, Keith McPherson, Alison Sarsons, Jenny Daniels, Sally Slyfield, Pam Underhill, Sue Peters, Libby Looseley

Apologies: Elodie Lanworn, David Daniels, Geoff Thomas, Tanja Conway-Grim, Annie Rodgers

Items:

1. Welcome and introductions

Everyone introduced themselves and a warm welcome was given to the new members attending for the first time.

2. Minutes / items from last meeting

Item 3: Jenny asked for a copy of the action plan. ACTION: Steve to email.

Item 5: Jenny asked about the involvement of social care in the new building. Libby said she will be talking to all parties, including the PPG and community groups that link to social care, in deciding which services should be run from the health hub. Libby and Jenny provided an overview of how surgeries are funded. [Update: Jenny has emailed a useful link showing the flow of funding from government to doctor's surgeries].

Attendees: Martine pointed out her name is spelt wrong again. ACTION: Libby to correct.

3. Update on Action Plans

Steve provided an overview of the action plan. Action 1 to grow the PPG is being achieved through attending the council meetings, AGM and facebook/twitter.

4. Update on Meetings Attended

Steve and colleagues have attended the following Council meetings:

- Battle Town Council
- Robertsbridge Parish Assembly
- Brightling Parish Council

Several councillors have joined the virtual PPG. Steve is also planning on attending the Rotary Club, Lions Club and other community/charity organisations. If there are any volunteers happy to attend with Steve, please let him know.

Steve has prepared a summary of the PPG which Libby will circulate with the minutes. ACTION: Libby to do.

5. Events and meetings coming up

This Thursday 21st March Steve will be attending Hastings & Rother PPG meeting.

On Tuesday 23rd April it is the Battle Parish Assembly. Steve will be attending with a table and invites any PPG members that wish to join him.

On Wednesday 17th April it is Dr Mucci's talk on 'Avoiding Frailty in Old Age' at Sedlescombe Village Hall. Agreed to promote it to Care for the Carers and other charities that support the elderly. ACTION: Steve to take to the PPG chairs meeting on Thursday; Libby to take her Helping Hands meeting on Thursday.

6. How will we interact with online members?

- a. Content / Articles / Survey – Steve asked for people's thoughts on how to engage with the virtual PPG. Agreed to:
 - i. Have separate emails and encourage conversation rather than simply providing a copy of the minutes. Ask for views on particular issues.
 - ii. Put similar items on the Facebook page and attach the minutes as a document.
- b. How do we get items circulated?
 - i. Sally volunteered to be the lead in putting interesting articles on Facebook. ACTION: Sally to do.
 - ii. Libby offered to add the email addresses to Gmail. ACTION: Libby to do.
 - iii. Steve agreed to do an email to the virtual group asking how they would like to be engaged / involved in the PPG. Keith suggested we ask if anyone has any particular interests / attributes that they would be happy to share.

7. Multi-Media Content

- a. Who (PPG Members) would like access to Facebook, Twitter to post content – agreed to be Steve, Martine, Tanja, Sally and Elodie.
- b. Content for Facebook and Twitter – Steve asked for thoughts on content for Facebook and Twitter. Agreed to add leaflets of community events and

local services of interest plus public health campaigns e.g. Stopober smoking cessation in October; Man v. Fat Football etc.

8. Future Events/ Activities

Steve asked what future events / activities the group would like to run. The following suggestions were made:

- Walking with patients with Richard Hazel
- Promote other walking groups e.g. ladies group in Salehurst, mums and toddlers etc.
- Swimming? Discussed asking Vinehall but ? over insurance.
- Choirs – good for patients with COPD.
- Attending school fete with ? a smoothy bike to encourage children to eat more fruit & veg and to promote the PPG.

All agreed there are lots of good activities that already happen in the village and all felt it would be good to promote these. ACTION: all to think about groups we know and ask if they are happy for us to promote their services.

John suggested asking to go in the Helping Hand's welcome pack that is given to all new residents in the village. ACTION: Libby to ask Helping Hands.

Libby suggested including Steve's PPG overview in the new patient pack at the surgery. All agreed. ACTION: Libby to take forward.

9. Issues raised by patients

Steve asked if there are any issues raised by patients:

- Martine said that someone asked her after the AGM and Defib demonstration about the ethics of resuscitating someone who didn't want to be. All agreed that this should not be a reason not to attempt resuscitation and a person wishes can then be discussed when they reach hospital.
- Martine put forward a suggestion from Elodie about adding the location of the defibrillators on social media. All agreed this was a good idea but not sure how we would go about this. It would be Google Maps.
- Alison flagged a concern that she was told she had to go to Battle if she wanted to register for online services. [Update: Libby has discussed this with the reception team and it was an internal communication error. The team that process online requests are based in Battle but the forms can be collected and returned at either Oldwood Surgery or Battle Health Centre].
- Sally asked if it was possible to get a dropped curb put in by the parking bays opposite the entrance to Oldwood Surgery to make it easier for wheelchairs and pushchairs. Agreed this would be for the council to take forward. ACTION: Steve to speak to Sean at Robertsbridge Parish Council.

- Steve said there was some negative publicity about the lack of parking at Oldwood Surgery on the Robertsbridge Community Facebook page following a photo of the empty roads due to the railway landslide. Libby has encouraged staff to park offsite but this has proved difficult because residents don't like cars parked outside their houses. Martine, Sally & Pam suggested asking if staff could park at the Sussex Cattle Society just up from Oldwood Surgery. [Update: Libby asked on Thursday but they are not allowed to share the parking due to their insurance restrictions].

10. Date & agenda items for next meeting

The next meeting is: Thursday 15th April at Oldwood 7pm

11. AOB

Martine flagged that the 'Pharmacy 4 U' poster is on Oldwood headed paper so it makes it look like the surgery is endorsing the organisation. ACTION: Libby to amend.